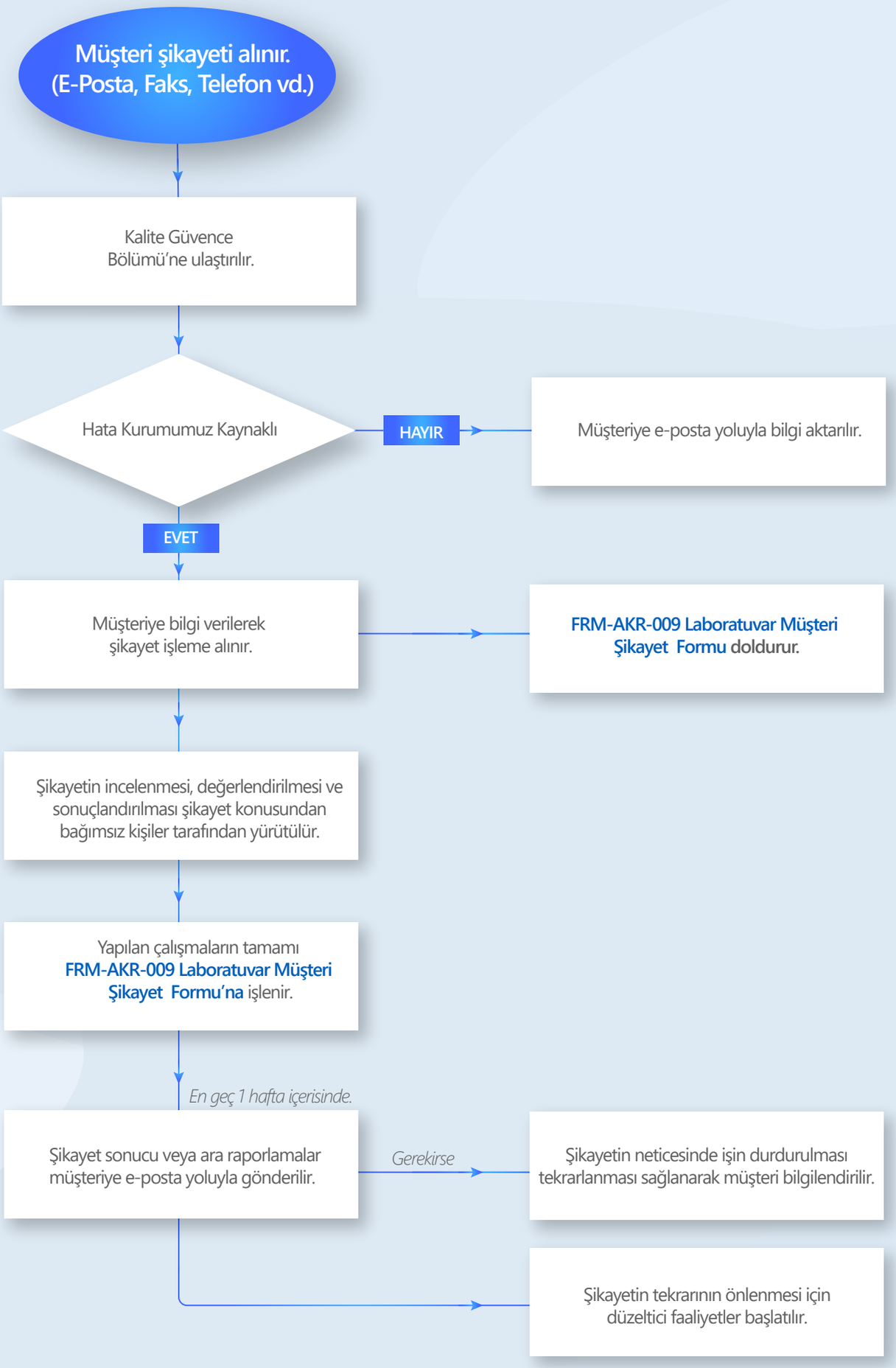
MÜŞTERİ ŞİKAYETİ SÜREÇ AKIŞ ŞEMASI



3-S MÜHENDİSLİK